Tuber Towing & Recovery

After a collision: your step-by-step checklist

Keep this in your glovebox. Full guide: **tubertowing.ca/crash**

Emergency? Call 911 if anyone is seriously hurt, there's a fire or leaking fuel, a driver seems impaired, or there's a dangerous hazard on the road.

AT THE SCENE

- ☐ **1. Stop.** Turn on your hazard lights. Every driver involved must stay and give reasonable help.
- ☐ **2. Make it safe.**
  - If the vehicle can be driven, nobody is seriously hurt and it's safe to move, move it off the road.
  - If it can't be moved, use cones, triangles or flares if you have them, and get everyone to a safe spot away from traffic.
  - Don't move anyone who's hurt.
  - If someone is seriously hurt or a driver seems impaired, leave the vehicles where they are.
- ☐ **3. Swap information.** Use the lines on the right.
- ☐ **4. Take photos:**
  - every vehicle, all sides;
  - the damage up close;
  - the plates;
  - the road, signs and conditions.
  - Save any dashcam video.
- ☐ **5. Leave fault out of it.** Don't argue fault, sign statements, or pay anyone at the scene.

AFTER

- ☐ **6. Report to police** if anyone is hurt, or the damage adds up to $5,000 or more (2026 amount). Get the file number.
  - **Edmonton:** Collision Reporting Centre
    - North: 15750 116 Ave NW, 780-452-1531
    - South: 5805 87A St NW, 587-758-9427
  - **Spruce Grove, Stony Plain, Parkland County:** 36 Fifth Ave, Spruce Grove (weekdays)
  - **Other RCMP areas:** 310-RCMP (310-7267)
  - **Edmonton Police, non-emergency:** 780-423-4567 (#377 on a mobile)
- ☐ **7. Need a tow? You choose the company,** unless police direct the tow.
  - **Ask:** Who sent you? What's the estimate? Where is my vehicle going?
  - **Alberta rules:** you get an estimate you can keep before hook-up.

Tuber Towing dispatch:
587-598-8237

- ☐ **8. Call your insurer** as soon as you can, whoever was at fault. Tell them where your vehicle is.
- ☐ **9. Hurt?** See a doctor and tell your insurer right away.

INFORMATION TO COLLECT

Date, time, location:

Other driver's name, address, phone:

Driver's licence number:

Registered owner (name, address):

Plate number:

Vehicle (year, make, model, colour):

Insurance company and policy number:

Witnesses (names, phone numbers):

Police officer, badge number, file number:

Tow company, driver, truck number, towed to: