

Tuber Towing & Recovery

1140 – 5328 Calgary Trail, Edmonton, AB
24 Hour Dispatch (587) 598-8237



April 1, 2019

Here at Tuber we take pride in meeting and exceeding industry requirements when it comes to operating our business. We focus on providing the highest level of service possible which includes ensuring our customers and their vehicles are covered above and beyond at all times.

By operating at these standards, we have put requirements in place for those entering our property/yard for the purpose of business. These are essential to ensure the safety and protection of both our customers as well as ourselves.

Vehicle Owners

To pick up your vehicle and drive it out, you need your valid driver's license, valid insurance, and proof that you are the owner of the vehicle. If the owner is not able to attend, a letter may be sent by the vehicle owner with proof of ID indicating that a specific representative would take responsibility for the vehicle, at which point their ID will also be required.

If valid insurance, registration, or driver's license is not available, the vehicle will need to be towed out and can be done at Tuber Towing's rates, or by a Towing Company of your choice. Towing companies will be subject to the requirements listed below, and valid Photo ID and proof of ownership is still required.

Please note, to collect any belongings out of the vehicle at a time that is different than picking up the vehicle, full payment for the current fees must be provided prior to gaining access.

Agents

Insurance agents, corporate representatives, bailiffs, and other agents must provide Identification as well as a business card matching the ID. This information will be attached and permanently stored on the specific vehicles files.

Towing Companies

Those who are hired by a third party to tow a vehicle out of Tuber Towing's yard must provide a Certificate of Insurance proving the company carries a minimum of \$2,000,000 in Commercial Liability Insurance. We also require a letter from The Workers Compensation Board indicating that the company carries WCB coverage for those entering our yard.

In addition to the above, please note that all fees must be paid prior to gaining access to remove a vehicle from our facility. We accept all major Credit Cards*, Money Order, E-Transfer, Cash, Certified cheque.

*All payments made via Credit Card are subject to a 3% processing fee. To pay via Credit Card where the card isn't available, an authorization form (found on our website) must be completed and sent with a copy or photo of the card prior to processing.